The elements of the user stories that were most helpful included outlining the exact inputs and expected results of each test case. For instance, in my Test # 1 – Vacation Type, I had an input that included the ability for the user to select a link that displays different vacation types. Upon selection, the user would be redirected to a new page featuring the chosen vacation types.

Another element that helped was being able to outline clear pass/fail measures for each initial test case. Defining specific outcomes for each input greatly enhanced the quality and success of the testing process.

Recognizing that the test cases centered around users interacting with the website helped incorporate those characteristics inherent in each test case. For example, the ability to click a link leading to a new page for “most popular deals” was helpful in enabling me to set clear expectations for these scenarios.

While the user stories were helpful in building a test development, there is additional info that would be helpful. For instance, knowing the layout of SNHU Travel ahead of time can help in identifying how certain functions interact. Also, how does the system capture info for a customer like recent travel for a personalized list? What profile settings are to be included and excluded? Knowing how the system will accurately capture this information ahead of time can help when designing test cases and setting clearer pass/fail scenarios.

To gather additional information for my test cases, I would scour the internet for similar programs that sufficiently capture the requirements I need. I would learn what works well for popular websites and what doesn’t and incorporate those characteristics into my own test cases.

To: Christy

Subject: User Story Clarifications

Dear Christy,

I’m currently working on the user test cases for SNHU Travel and want to accurately capture some of the features that our clients are asking for. Some of the information I’ve gathered so far is incomplete and could use your assistance in helping fill in the gaps. Here’s an overview of some of the questions I have:

User Story One – Vacation Type

1. Where is the list going to be located and how will it be structured?
2. Is the list in alphabetical order or random order?
3. Once the user selects their vacation type are they transferred to a new page or does the current page eliminate those entries that don’t satisfy the criteria?

User Story Two – Popular Deals

1. Are we basing the most popular deals on number of views or purchases?
2. What does the slideshow layout display when a user selects the deals page? Are they automatically in order of highest rating, price, or alphabetical?

User Story Three – Profile Setting

1. When a user is choosing their profile, are we capturing this information at the beginning when they make an account or only when they select User Profile?
2. How is the profile setting going to be displayed? Are they choosing from a dropdown or a list on the side of the page?